



Basic Needs Resource Center





The Basic Needs Resource Center (BNRC) is available to all RCC students in need. The goal of the BNRC is to help supplement basic needs and promote sustainability for overall student wellness and success. Basic Needs include food security, housing security, and mental health and wellness resources that allow students need to thrive.





The Basic Needs Resource Center is located in the Dr. Charles A. Kane Student Services and Administration Building, Room 104.

Basic Needs Services



Food Security
Food Pantry, Meal Vouchers and Gift Cards, CalFresh



Mental Health
Student Health & Psychological Services



Housing Security
Homeless & Housing Insecure Pilot Program(HHIP), Rental Assistance, Community Resources



Additional Resources
Personal Hygiene Items, Campus Laundry Services, Career Closet, Community Resources, & more



Food Pantry

Guidelines for Students at the BNRC Pantry (Kane 104)



Check in at the front desk with your Student ID. There can be 2 Tiger Shoppers at a time.



All students will receive a reusable bag on their first visit. Please bring a reusable bag with you each time.



Select a Tiger Shopping Basket and place selected items in the basket.



Follow limits on specified items. General limit is 1 per item. Please grab loose items on shelf, not packaged boxes.



Wellness Ambassadors will bag your items at the front desk and return your cart.



Thank you for coming!
See you in a week.

BNRC Food Pantry

Monthly Visitors

Our Food Pantry assists any currently enrolled RCC student who may be experiencing hardship or food insecurity. Students may receive one bag of food, household and hygiene products per week.



SEPTEMBER BNRC PANTRY OPENED



OCTOBER



NOVEMBER



DECEMBER



JANUARY



FEBRUARY



MARCH



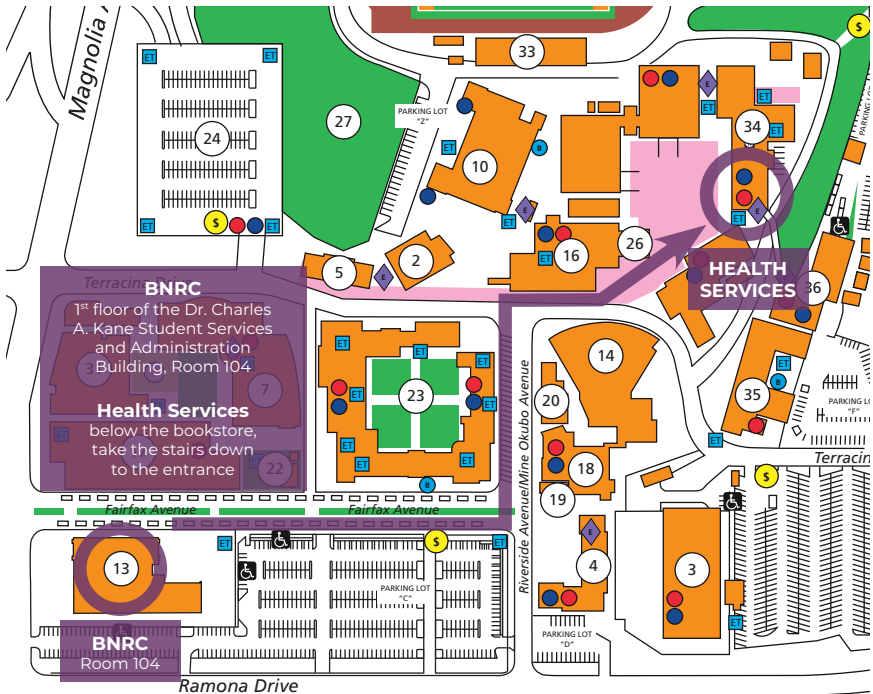
APRIL



MAY



JUNE



Food Pantry FAQ

How often can students visit the pantry?

Students can visit the pantry for a bag of food and personal items once per week. If students demonstrate more need, they may be able to visit more often.

Do students have to be enrolled to visit the pantry?

Students should be currently enrolled in RCCD. Sometimes when students first enroll, they do not show up in the system but they are still able to visit.

Why are the items on the shelves labeled?

The labels identify the items and the quantity students are able to take. The general rule is 1 per item, unless the label specifies students are able to take more.

Does the BNRC accept donations?

Donations are welcome. Food items should be sealed, dry/non-perishable goods, preferably canned goods. Other items should be new, preferably packaged.



GROCERY
est. 2023

\$50 Gift Card

Gift Cards & Vouchers



Complete Request Form

Students can scan the QR code or we will send a link so that the students can complete the survey.



Wait for Email

If the request is approved, students will receive an email when their form is ready for pickup.



Pick up Signed Form

Students will pick up their form from the Basic Needs Resource Center, Kane 104.



Submit Form to Cashier's Office

Students will turn in their form to the Cashier's Office, and will receive their gift cards/vouchers

Gift Cards FAQ

How many times can students request gift cards?

Students can request gift cards or vouchers from the BNRC once per semester. If they have additional need, they may be able to request more.

Can students choose which gift cards they receive?

Students can select a preference, but all gift cards & vouchers are subject to availability. Students cannot choose brand or type (ex. specific grocery store)

How long does it take to receive the gift cards?

On average, it takes about a week to receive the gift cards. Students have 2 weeks to pick up gift cards.

Are there other ways to get gift cards?

Students can also attend workshops and events that may offer additional gift cards or vouchers.



Housing Program and Resources



Student Receives Housing Info

If a student seeks help or is referred, they will receive an email with BNRC housing information.



Complete Housing Survey

This will begin the waitlist request process for HHIP/Rental Assistance.



Financial Aid Eligibility

Ensure that the most recent FAFSA/Dream Act application is complete.



Approval Process for Waitlist

The student is approved or declined pending enrollment verification.



Housing Referral

If a space becomes available, the student will be formally referred to Path of Life Ministries to begin the housing process.



Basic Needs Student Request Form

Students may use the Basic Needs Request Form for obtaining food and gas vouchers, rental assistance, CalFresh, and health and wellness information.

Visit the **RCC Basic Needs Resource Center** online at: rcc.edu/student-support/basic-needs-center.html

Housing Programs & Resources

Our BNRC Supervisor/Specialist will work with students to determine which option is best for them.

Homeless & Housing Insecure Pilot Program (HHIP)

Goal: **long-term stability** and self-sufficiency

The three main components are:

- 1. Housing Identification** to support individuals to exit homelessness
- 2. Rent/Move-In Assistance** to help with the costs associated with getting into housing.
- 3. Case Management** to help stabilize people once housed and support academic success.

Our local housing service provider is [Path of Life Ministries](#). *HHIP is limited and currently at capacity.*

Rental Assistance

Goal: **short-term** housing assistance

May be available to students who require immediate assistance. This is a short-term solution for students experiencing difficulty paying rent, typically due to a sudden change of circumstances (ex: loss of job).

Eligibility for rental assistance is determined on a **case-by-case** basis.

Community Resources

Goal: **emergency** housing assistance

Community housing programs and organizations may be able to assist students who require more immediate help.

All students are provided with a directory of these programs to contact on their own.

Each program has its own eligibility criteria.



Housing FAQ

Can any student apply for housing assistance?

Any currently enrolled student can apply for our HHIP program or rental assistance. These students must remain enrolled in order to receive housing assistance through RCC services.

How do we select students for the HHIP program?

Students are selected on a first-come basis, with consideration of their self-reported survey information, financial aid eligibility, and enrollment verification.

Why is the HHIP program limited?

Our HHIP program has a maximum case management capacity. A placement in the program only becomes available when a student exits the program.

How long does the housing process take?

Unfortunately, there is no way to determine how long a student may remain on the waiting list. Once students are referred to Path of Life Ministries, the placement time will be a maximum of 3 months, but this varies with each student.

Campus Resources



Career Closet

Clothing and professional headshots located in Portable 6 between Landis Theater and Technology A. (951) 222-8647.



Laundry Services

For free laundry service, please contact, Peter Aneiro at Peter.aneiro@rcc.edu for an appointment.



Transportation

Your valid RCC photo student ID lets you ride anywhere Riverside Transit Agency (RTA) travels. Begins the first day of the term for registered students.



Health & Psychological Services

Open for in-person care by appointment only. Bradshaw Building, Below the Bookstore. (951) 222-8151.



Shower Services

For shower services, please contact, Peter Aneiro at Peter.aneiro@rcc.edu for an appointment.



Child Care

Riverside County Office of Education Some families may be eligible for cost-assisted child care. If you have questions: (800) 442-4927 or RandR@rcoe.us.

Additional Community Resources

Homeless Solutions

Resource Guide: Hotlines, Housing/Shelters, Showers, Resource Tools.

bit.ly/4532qmg

Workforce Development Center

Resume & job search assistance, skill assessment, employment plan.

rivcoworkforce.org

Riverside University Health System

Get tested, coping with stress, prescription services, virtual care.

ruhealth.org

Feeding America

This is the largest charity working to end hunger in the USA.

feedingamerica.org

CalFresh

The Supplemental Nutrition Assistance Program (SNAP), issues monthly electronic benefits that can be used to buy most foods at many markets and food stores.

getcalfresh.org

Wellness Central

A free online health and wellness resource that is available 24/7.

cvc.edu/wellness

Therapy & Support Groups

Find Group Therapy and Support Groups in Riverside, CA.

bit.ly/3qckT17

Rent/Utility Relief for Riverside County

Community Action Partnership is a Division of the County of Riverside Department Housing and Workforce Solutions.

capriverside.org

Each Mind Matters

This is the largest charity working to end hunger in the USA.

takeaction4mh.com

Women, Infants & Children Division (WIC)

Provides nutrition education, breastfeeding support, healthy foods, and referrals to health care and other community services.

ruhealth.org

Visit the **RCC Basic Needs Resource Center** online at:
rcc.edu/student-support/basic-needs-center.html



Fall 2023

Monday 8 am - 5 pm
Tuesday 8 am - 6 pm
Wednesday 8 am - 5 pm
Thursday 8 am - 5 pm
Friday 8 am - 5 pm

BNRC Front Desk
(951) 328-3777

Basic Needs Supervisor
(951) 222-8714

Student Success Specialist
(951) 328-3791

*Wednesday hours may be impacted by food delivery