RCC Promise Program Policies 2021

1. Active Status
Complete Promise Eligibility Checklist, complete RCC Promise Orientation, complete program contract, enroll full time (12 units or more) in the Fall 2021 semester, and check your RCC email regularly.

2. Maintaining Active Status in Promise
Students must enroll and successfully complete: a minimum of 12 units in the Fall and Spring semesters and 3 units in the Winter and Summer sessions with a 2.5 GPA or higher each term. Evaluations will be made throughout the year to determine program eligibility. Students who do not meet program eligibility will no longer receive services. Suspension of services will be effective immediately after the student becomes ineligible.

3. Enrollment
Full-time enrollment is a requirement for the program. Full-time status is equivalent to 12 units for Fall and Spring semesters and 3 units for Winter and Summer sessions for a total of 30 units per academic year. Summer prior to start of program, Advanced Placement, or other college units earned prior to the start of the Fall 2021 semester cannot be used to fulfill the full-time enrollment requirement.

4. GPA
A minimum of a 2.5 GPA or higher is required each term to stay eligible in the Promise Program.

5. Tuition and Fee Waiver
Tuition and Student Services fees will be covered each term after the 10th week of Fall and Spring semesters, and 4th week of Winter and Summer sessions. Tuition will be paid for students who stay in compliance with program requirements. Students will not be dropped from their courses for non-payment. Do not pay any outstanding balances during this time. If payment is made a reimbursement will be issued, but the time-frame for a reimbursements can be lengthy and is not recommended.

6. Priority Registration
Priority registration is provided each term to students who maintain compliance with program requirements. Priority registration dates are limited to 3 days. Promise priority provides access to Riverside City College classes only. If the student misses their priority registration period, they must wait until their normal registration date to enroll in classes. Classes are not guaranteed after priority registration. However, it is the students responsibility to enroll in the required units, prior to the start of each term.

7. Book Credit
Book credit will be provided Fall and Spring semester to students who stay in compliance with the program requirements. The book credit can only be used in the RCC Bookstore to purchase the required textbooks. Students will be required to provide a photo ID and class schedule at the time of purchase. The book credit will cover book rentals charges; however the student will need to provide a credit card at the time of purchase. The book credit will not cover rental fees associated with damage, late charges, or non-returns.

8. Student Educational Plan (SEP) and Semester by Semester Plan (SBS)
SEP and SBS developed by an RCC Counselor are required to stay in compliance with the program. Students must develop and update their plans each year. Major changes must be reported to the Division Educational Advisor and a new SEP and Semester by Semester must be developed by a counselor to determine eligibility for the program. Students must enroll in courses as prescribed on their educational plans.

For more information please visit our website at www.rcc.edu/become-a-student/promise-program.html or contact us at the.promise@rcc.edu

Last Updated: 9/9/2021