Riverside City College
Technology Resources Committee (TRC)
Agenda
November 10, 2022
12:50pm-1:50pm
Zoom

Attendees: Leo Truttmann, Lorenzo Lopez, Sabrina Kroetz, Juan Mendoza (Student Rep), Jill Smithen, Jodi Mowrey, Bill Manges, Stephen Ashby, and Gabriel Rivera.

I. Approve agenda - Approved

II. Approve May 12, 2022, and October 13, 2022, minutes - Approved

III. Co-chairs reports of activity

    a. Leo - in October prioritization meeting to vote projects and initiatives and faculty positions. Last Friday in October approved the prioritization list. Highest priority for initiatives student services, movement to increase repair budget for TSS approved.

    b. Gabriel - In Program Review TSS submitted Security and Safety Systems which has been moved to another prioritization group, a new discussion group created to discuss security cameras district-wide, VPs and directors met and are considering hiring a vendor to do an assessment first, focus on planning for improvement first.

    c. Lorenzo - nothing to report.

IV. New business

    a. 2025-2030 Technology Plan

        i. Gabriel - Our tech plan comes to end in 2024 and needs revision, discuss alignment with other master plans, need to be mindful of approval process, TRC think about current goals and possible revisions, and organization of current plan, consider aligning it to the District IT plan.

        ii. Leo - Are the current goals and objects aligned with us, or do they need to be revised.

iii. Stephen - Strategic planning on the RCC website, needs to be an assessment of what we have and what we did, might consider aligning the RCC Tech Plan to the RCC Strategic Plan.

iv. Leo - how do we align our plan with all of the other plans, need to make alignment of RCC Tech plan more feasible. Justification, support, assessment.

v. Gabriel - we should align to the other plans since those plans often include technology.

V. Old business

a. Classroom AV Update

i. TSS working with VP DiMemmo to bring back Program Reviews regarding AV updates, 14 community colleges returned list of parts for HyFlex classrooms, find out their AV list and HyFlex components on top of them, Bill, Gabriel, Stephen visited Mt. San Jacinto Temecula, Chaffey College, San Bernardino Valley College to see their AV equipment setups, they showcased affordability, usage, and ease of maintenance, the team saw $18K, $30K, $32K for their AV solutions, some colleges had unique solutions, each college reported that they see use of their HyFlex decreasing, San Bernardino Valley instructors use HyFlex to record rather than live instruction, TSS is working on optional designs to bring RCC executive leadership team, TSS started looking at different AV design options and will need feedback from instructors, Leo asked if the TSS team that visited the other colleges saw something that stood out, Gabriel said they each had something unique, however costs of their designs were the most interesting.

b. 2019-2024 Technology Plan Update

i. Gabriel - At RDAS TSS presented the RCC Technology Plan revision, feedback from RDAS asked to change the word staff to Classified Professional in the plan, revisions on wording were completed as requested, Gabriel asked TRC to review and see if anything additional needs to be revised/corrected, on page 19 of the RCC Technology Plan an action plan was added, looking for clarity on the table, added status information in the evidence column, new

to the table is adding additional technology projects in progress and completed as evidence.

    ii. Stephen - Commented that we need to be careful adding objectives that may not have originated in the RCC Technology Plan. MTSC 3rd floor stated in the new action plan table actually went through Strategic Planning and did not originate with TRC.

    iii. Leo - Commented that the goals in the current RCC Technology Plan are very high level versus specific.

    iv. Gabriel - Commented that the new items added are showing evidence of support for the goals and objects in the RCC Technology Plan.

    v. Leo - Commented that TRC should work on more specific technology goals and objects versus staying with higher level objectives.

    vi. Stephen - Shared with TRC the RCC Strategic Plan Alignment from 2020-2025 which shows the technology items listed in that plan.

    vii. Gabriel - moving forward we should start creating tables with actions that are aligned with the District technology plan.

    viii. Leo - worried that we would have to revise the entire RCC Tech Plan if we align with all of the other plans.

    ix. Stephen - recommend we reach out to VP DiMemmo to see if the new changes are problematic to other plans.

    x. Gabriel - recommends we move forward with the current changes and bringing it forward to RDAS.

    xi. TRC took a vote and everyone approved the Tech plan revision and Stephen abstained.

VI.   Committee Member Reports

    a. RDAS

    b. ITSC

        i. Last meeting was on Friday, October 21.

ii. Cybersecurity Update

  1. We were asked by Professor Skip Berry if there are plans to provide MFA and Cybersecurity awareness training to students.

  2. Both of these are security measures managed by the District ITLS department.

  3. As soon as ITLS cleans up student accounts in the RCCD active directory, a database of user accounts and their access rights to network resources, then MFA will be enabled for students.

  4. Regarding cybersecurity awareness training for students, their currently is not funding allocated to expand licensing for training to students. This will likely become a priority issue once the Cybersecurity committee is approved and begins to meet to discuss cybersecurity issues.

iii. ERP/Project Nexus

  1. Project status - Documents finalized and being shared to SMEs.

  2. Important Dates, Timelines - Relaunch project in January 2023, Summer 2024 go live, make sure it is working before the launch.

iv. RCCD Network & Infrastructure

  1. 8 months left to complete HEERF funded projects

  2. Expansion of wireless indoors, close WiFi indoor gaps

v. RCCD Enterprise Application

  1. Synchronize Galaxy and Colleague numbers currently in place

  2. Fleshing out new hire information to populate into Galaxy (currently manual, human errors)

  3. Looking at adding additional email types in Colleague.

       4. Working on automating more processes versus the current manual processes.

  vi. Web Services

       1. Demo of RCCD Intranet

       2. Modern Campus - Project Manager Assigned, waiting for kickoff meeting

       3. District is moving to Modern Campus.

       4. Participants in the Intranet pilot starting with HRER and BFS.

       5. SharePoint based site using hub and spoke format.

       6. SharePoint pilots waiting for test department to upload their content and utilize.

VII. Next meeting: December 8, 2022