GO.RCCD.EDU is where you can go to change or reset your own password. To do this, the first time you sign into GO.RCCD.EDU you will need to complete a brief registration process. Registration consists of three steps: 1) provide answers to challenge question (required). 2) provide an alternate email address (required). 3) setup the mobile authenticator on your smartphone (optional).

If you are a new student or have never signed into any online district services, your default password will be the first letter of your first name capitalized, followed by the first letter of your last name lower-case, followed by your six-digit date of birth MMDDYY. For example, if your name is Steven Tracy and your date of birth is August 7, 1997, your default password is St080797.

Step #1 Answer Challenge Questions

Challenge questions are used when you forget your password and need to reset it. Setting up your challenge questions is required, so you can only skip this step three times before you will be forced to complete it.

1. Select Continue to answer challenge questions.

   
   
   End-User Self Service
   
   Please answer at least 2 of the 10 questions below.
   
   NOTE: Answers must be at least 4 characters long.
   
   Username: stracy6@student.rccd.edu
   
   1) What was your most memorable gift as a child?

   2) What is your favorite cartoon character?

   3) What is your favorite book you read in college?

   2. Select two challenge questions and provide answers.

Step #2 Provide an Alternate Email

An alternate email (your personal email address) is used to send notifications to you when you forget your password and need to reset it. Like Step #1, providing an alternate email address is required, so you can only skip this step three times before you will be forced to complete it.

1. Enter your alternate email address.

   
   
   End-User Self Service
   
   A One Time Passcode (OTP) has been emailed. It could take 20 to 30 seconds to be delivered. Upon receipt, please enter the OTP below and click the button to continue.
   
   Username: stracy6@student.rccd.edu
   
   One Time Passcode: ************

   2. A One Time Passcode (OTP) will be sent to your alternate email. Enter this code and select Continue.
Step #3 Setup Mobile Authentication

If you can’t access your alternate email account, you can use mobile authentication to reset your password. This step is optional.

1. Select your phone type & download the app.
2. Use the app to scan the QR code and enter the One Time Passcode.

Change Your Password

If you know your password and want to change it, use the Change Password option.

1. At the login window, select Change Password.
2. Enter your RCCD email address and password.
3. Enter a new password and select Continue.

Reset Your Forgotten Password

If you’ve forgotten your password, you can use the Forgot Password? option to set a new one.

1. At the login window, select Forgot Password?
2. Enter your RCCD email and select Continue.
3. Choose how you would like to authenticate: Answer your challenge questions (configured when you setup your account), or use a One Time Passcode (OTP). If you select the OTP option, a passcode will be sent to your alternate email address (configured when you setup your account), or you can use the optional Mobile Authenticator app to retrieve a passcode.