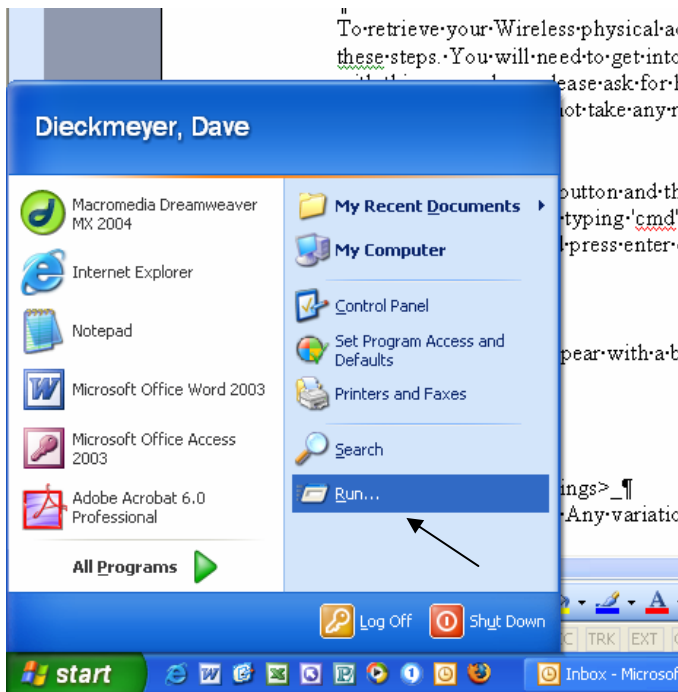


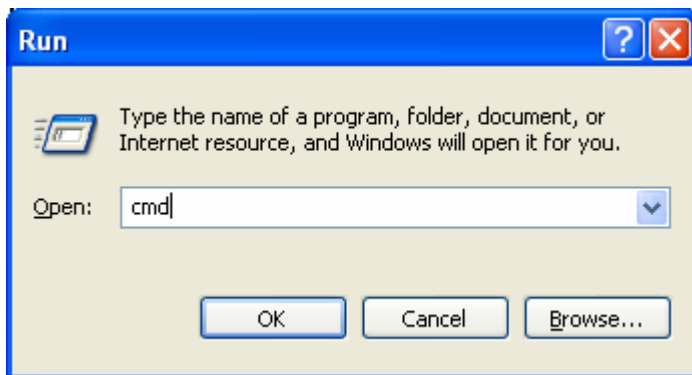
## Directions on How to Retrieve a Wireless Physical Address from a PC Laptop Computer.

To retrieve your Wireless physical address from your computer, carefully follow these steps. You will need to get into your system files. So if you are not comfortable with this procedure, please ask for help from someone who is. While the process is fairly simple, RCC will not assume responsibility for your equipment if something goes wrong while using this reference sheet.

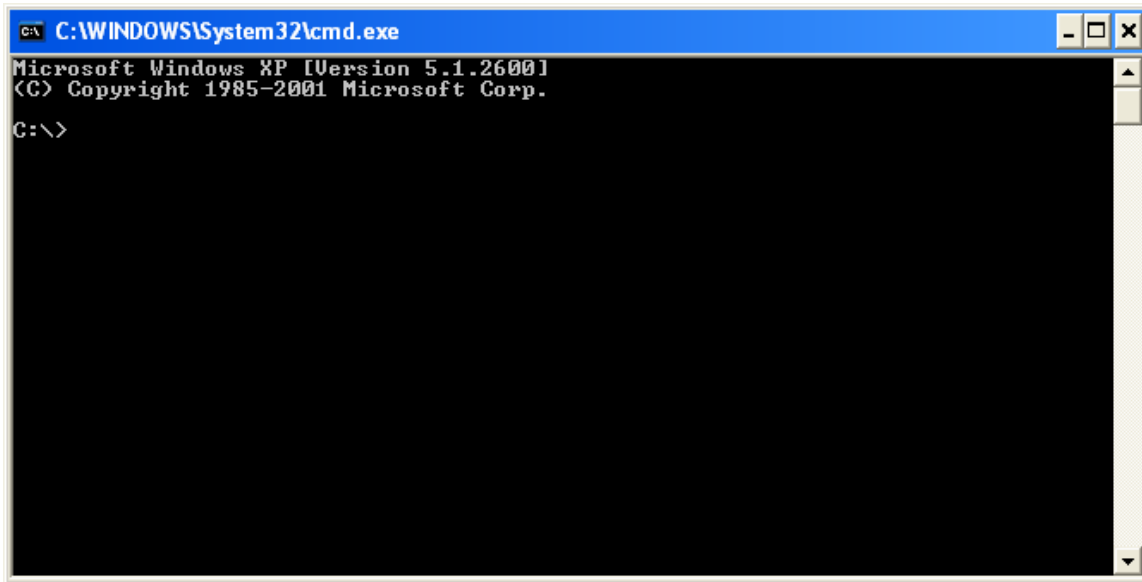
First click on the 'Start' button and then open a command prompt by clicking 'Run'



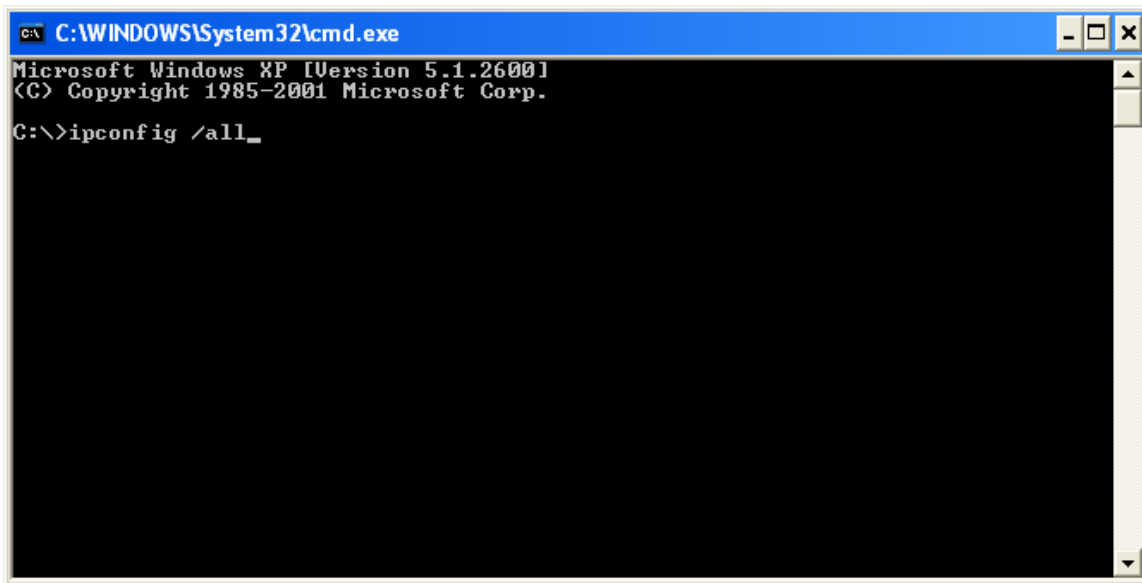
Then type 'cmd' (without the quotes) into the dialog box and press enter on the keyboard or click the OK button.



A black window will appear (command prompt) with a blinking cursor in it. It should look something like this (any variation of this should be fine):



Now type 'ipconfig /all' (again, without the quotes) and press the enter key. It should look like the example below. **You MUST have the space between 'ipconfig' and the slash.** Also notice the direction of the slash - the top is forward (forward slash).



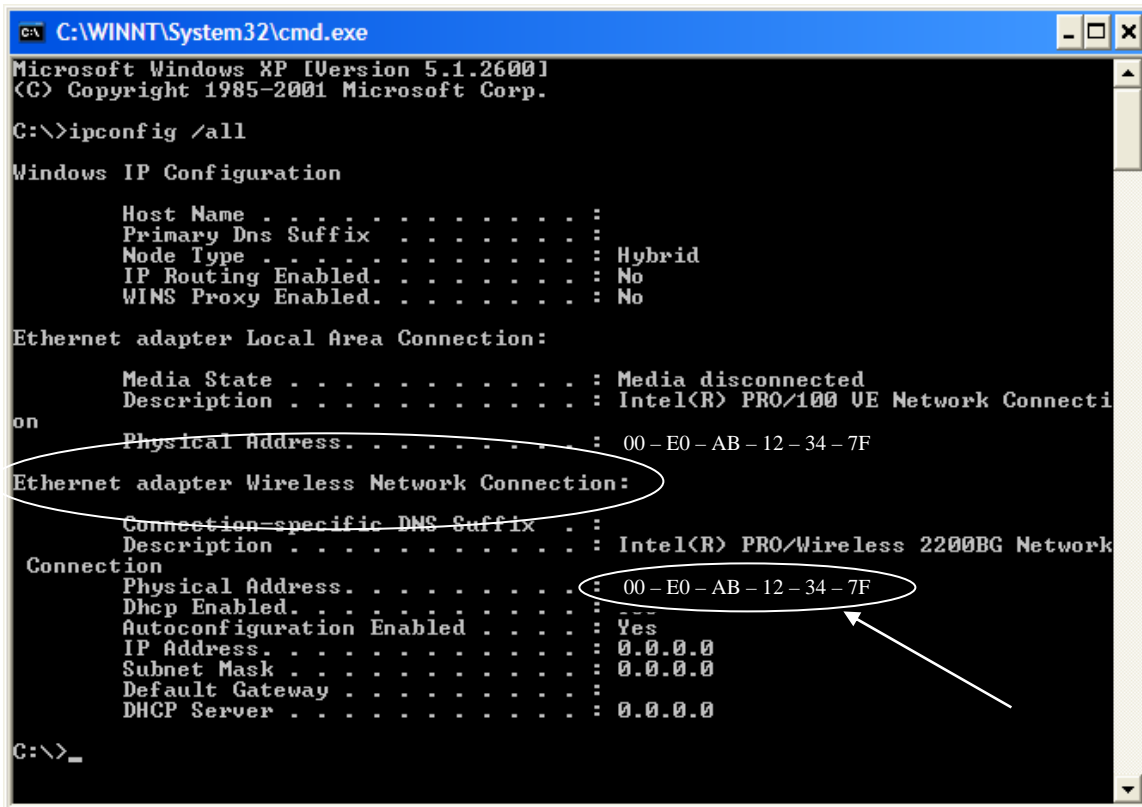
The resulting screen will have many items on it. Look for this text:

**“Ethernet adapter Wireless Network Connection:”**

Some lines below this you'll find a listing that resembles this:

**“Physical Address . . . . . : 00-01-EE-E0-14-AB”**

The 12 digit number sequence separated by dashes is the *Wireless Physical Address* (or MAC address) of your laptop (the MAC address in the samples are fictitious, yours will be different). Any characters that look like O'S – are zeros.

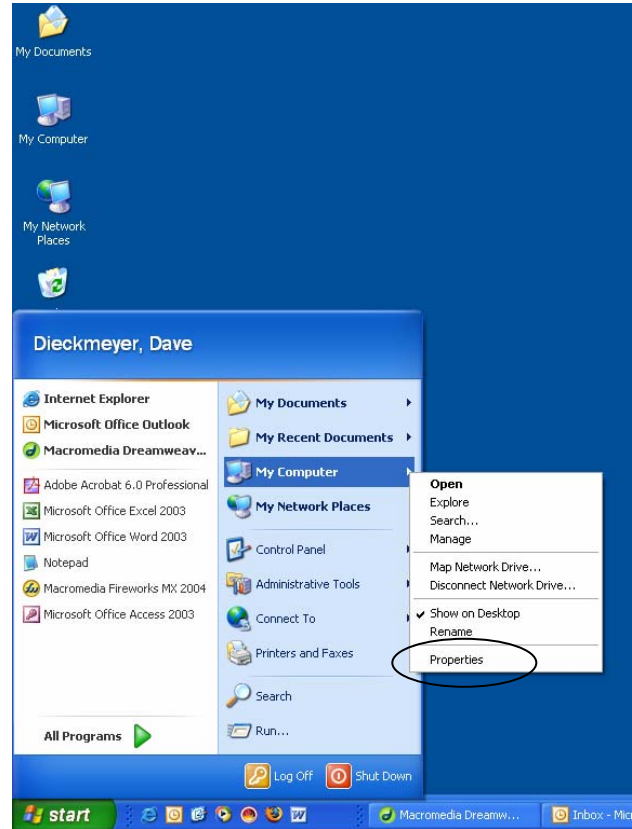
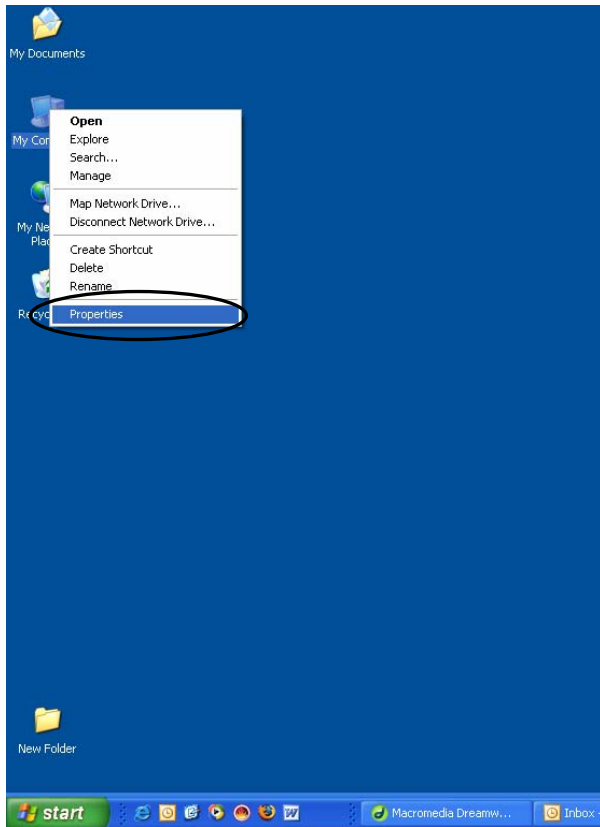


Write this down on the application. This is the number you'll need. Every wireless computer has a different number, so yours is unique. This identifies your laptop and is required to get access to the wireless system at RCC.

## Computer Name, Workgroup or Domain Name

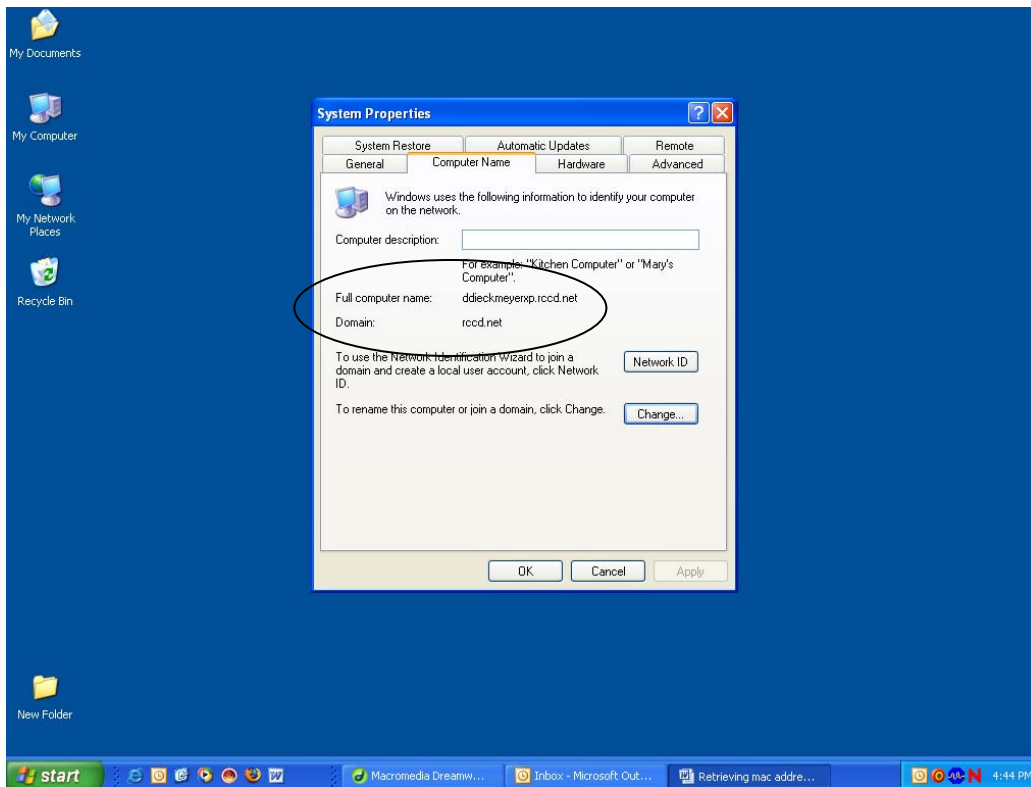
The next step is to retrieve your computer name and Workgroup/Domain name.

Find the My Computer Icon – either on your Desktop or in the Start Menu. Right Click on it then choose properties from the list.



Click the second tab in the properties window, which is called 'Computer Name.'  
In here you will find both the computer name and the workgroup or domain name.

- The computer name is what is written next to the phrase "Full computer name:"
- The Workgroup/Domain name is next to the term "Workgroup" or "Domain," whichever is appropriate for your system



After gathering all the required information,  
Please FAX the completed application to (951) 222-8088

Or

For the Norco Campus, you can bring the completed application to the Admissions counter or the computer lab.

Or

For the Riverside campus you can bring your completed application to Student Services and ask someone to mail it to Information Services through inter-campus mail.