

Directions on How to Retrieve a Wireless Physical Address from a MAC Laptop Computer

If you are a student or RCC employee, use this process to collect the information to submit the form through the RCC webpage from any computer on campus. If you are a vendor or a sponsored guest, use this procedure to collect the information to give to your sponsoring department and they will submit a work order for your wireless access. To retrieve your Wireless physical address from your computer, you will need to get into your system files. If you are not comfortable with this procedure, please ask for help from someone who is. While the process is fairly simple, RCC will not assume responsibility for your equipment if something goes wrong while using this reference sheet.

NOTE: MAC/Adapter Addresses are in the form of: yy:yy:yy:yy:yy:yy

They do not, however, begin with 44, as in this example: 44:yy:yy:yy:yy:yy

NOTE: MACINTOSH computers do not have a Workgroup/Domain

OS X 10.5 and higher

1. Click on the **Apple** icon in the top left corner of the screen and select **System Preferences**.
2. In the Internet & Network section of the System Preferences window, click on the **Network** icon.
3. On the left side, select **AirPort**.
4. On the right side, click the **Advanced** button.
5. Make sure you have the **AirPort** tab selected. At the bottom, next to **AirPort ID**, you will see the MAC Address.

OS X

1. Click on the **Apple** icon in the top left corner of the screen and select **System Preferences**.
2. In the Internet & Network section of the System Preferences window, click on the **Network** icon.
3. In the Network window, click on the Show box and select **AirPort**.
4. The combination of twelve letters and numbers to the right of **AirPort ID** is the MAC Address.

OS 9.X or OS 8.X

1. Go to the Apple icon and select **AirPort**.
2. If necessary, click on the word **Settings** so that the AirPort settings appear.
3. If the **Turn AirPort On** button appears, click ON to turn on your AirPort connection.
4. The combination of twelve letters and numbers shown next to the **AirPort ID** is the MAC Address.